

FREQUENTLY ASKED

- **DO I NEED A HOME TELEPHONE LINE?**

No. We have systems that do not require a landline.

- **DO I HAVE TO SIGN A LONG-TERM CONTRACT**

No. Our agreement terms are month-to-month and you may cancel anytime.

- **IS THE PENDANT WATERPROOF?***

Yes. Pendants are waterproof and may be worn in accident-prone areas.

*Some models may vary.

- **IS IT EASY TO INSTALL THE MEDICAL ALERT SYSTEM?**

Yes. Our medical alert system is very easy to install and requires no special skills or tools.

- **DOES THE SYSTEM WORK ANYWHERE IN THE UNITED STATES?**

Yes. Acadian's medical alert systems can protect you anywhere in the United States.

- **ARE CALLS FOR HELP ANSWERED BY LIVE DISPATCHERS?**

Yes. Your call for help will always be answered by a trained and certified Emergency Medical Dispatcher (EMD). Unlike other medical alert companies, all of our emergency medical dispatchers are specially qualified to handle medical emergencies.

- **CAN ACADIAN PROTECT MY HOME AND BUSINESS TOO?**

Yes. Acadian offers a variety of security options to protect your home and business. Contact our customer service representatives at 1-800-259-1234.

“ I subscribed to your service a few months ago for my mother and it has already paid off. She recently fell and thanks to your quick response, we were notified promptly and she was able to get help in minutes... ”

—Ginni R.



A Division of Acadian Total Security



MONITORED IN THE
UNITED STATES.

LA-F1638



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Medical Alert Information Guide



1-800-259-1234
AcadianOnCall.com

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AcadianOnCall.com

CHOOSE YOUR SYSTEM

Acadian On Call has the medical alert system you need. Whether you choose our **Traditional In-Home Medical Alert, PLUS+**, or **Mobile**, you will enjoy peace of mind, knowing you are protected 24 hours a day by America's #1 medical alert company.

☐ **Traditional** (landline is required)

Our Traditional In-Home Medical Alert System plugs into your existing landline phone jack and is designed to provide 24/7 monitored protection in your home and surrounding property up to 600 feet.

☐ **PLUS+** (no landline required)

All the benefits of our Traditional Medical Alert System without relying on landline phone service. Just plug it into any available standard power outlet in your home. Automatic Fall Detecting Button compatible.

☐ **Mobile**

The Mobile Medical Alert System protects you at home and when you are on the go, with a base station and Mobile GPS device. Compatible with our Automatic Fall Detecting Button.

Call to receive pricing for each system.



1-800-259-1234
AcadianOnCall.com

AUTOMATIC FALL DETECTING WATERPROOF BUTTON*

Falls are the #1 cause of injury for older adults.

The Automatic Fall Detecting Button is an optional waterproof help button that is designed to automatically summon help when you fall without having to press the button itself.*

**Some models may vary.*



Call us to add this option to your system today!

BENEFITS OF A MEDICAL ALERT SYSTEM



Acadian will contact your family and/or send the appropriate help



Access immediate, professional emergency assistance



Reduce anxiety of living alone



Give loved ones peace of mind



Gain confidence and security



Enhance quality of life



Maintain independence

WHEN YOU NEED HELP...



Press your waterproof wearable button anytime you need help.*



Speak with a medically trained emergency dispatcher in seconds.



Help is sent while close family and friends on your contact list are notified.

**Some models may vary.*

WHY CHOOSE ACADIAN?

- ✓ No long-term contract
- ✓ Landline and mobile options
- ✓ Free medical alert system and button
- ✓ Maximum range help buttons
- ✓ 2-way voice communication
- ✓ 30-day trial period
- ✓ Acadian-owned monitoring centers
- ✓ Easy cancellation

HOW TO ORDER

Easy as 1-2-3!

01

Choose which system best fits your lifestyle.

02

Order your system today. Call or go online.

03

Enjoy peace of mind knowing help is at the touch of a button.

1-800-259-1234
AcadianOnCall.com